



# Now even more individually informed with **JRInformer 2.0**



JRInformer is a system application for Windows that runs in the system tray. It monitors your JobRouter and informs the user when assigned steps are available for him/her. Thanks to numerous setting options, each user can be informed individually about his assigned steps.

In version 2.0, numerous customer requests have been implemented, including notifications about upcoming steps, warnings about overdue steps as well as the exclusion of processes and much more. In addition, there is a page with a general overview and one for process specific input boxes. And anyone who works actively in the JRInformer can use it to start new incidents in the JobRouter.

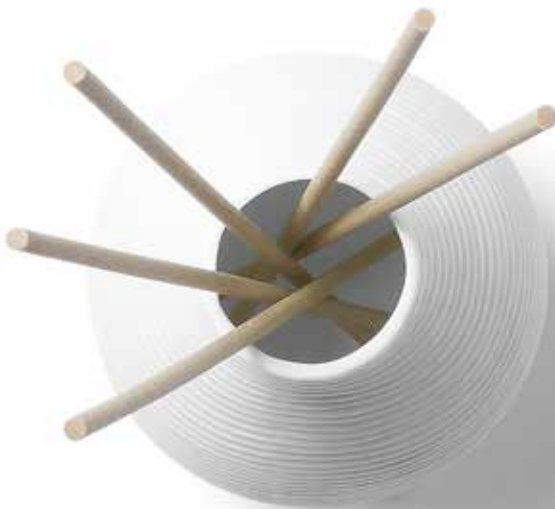
Visually completely redesigned, the JRInformer also offers the possibility to display your avatar from JobRouter 4. In addition, further JobRouter functions can be called directly.

## GOOD PROCESSES START WITH GREAT ADDONS.

### JR-AddOns - The care series for your JobRouter!

## Essential features

- Optically completely redesigned
- Continuous monitoring of your JobRouter
- Individual query interval per user
- Automatic notification of assigned steps
- Optional notification before the end of the processing period
- Warning for overdue steps
- New start page for even faster overview
- Display of process input boxes
- Clearly arranged, sortable and filterable display of the steps
- User-defined grouping of steps
- Display of timeouts
- Marking of steps in substitution
- Link to the step in JobRouter
- Display of JobRouter avatars (starting with JobRouter 4.0)
- SilentMode - No display of error messages
- Direct start of JobRouter processes
- Definition of processes that JRInformer should not inform about
- Supports SingleSignOn and user login



The JRInformer 2.0 has a server component that provides its own web service for the JRInformer. This takes over the task of authentication towards the JobRouter as well as other internal tasks for the JRInformer. In the next updates, the web service will gradually take over the complete provision of data for the JRInformer, so that it can communicate exclusively via the web service. This creates the basis for apps for smartphones and tablets, which can only obtain their data via web services. In addition, the configuration effort involved in installing the JRInformer on clients will be significantly simplified.

## Do you already know our complete care series?

